# Test of Discrete Event Systems - 05.11.2013

## Exercise 1

A small hair salon has two chairs and two hairdressers. Customers arrive according to a Poisson process with rate 3 arrivals/hour. A customer is male with probability p = 1/3. The duration of a hair-cut is independent of the hairdresser, but depends on the sex of the customer. It is exponentially distributed with expected value 20 minutes for men, and 45 minutes for women. Since the hair salon does not have a waiting room, customers arriving when both chairs are busy decide to abandon the hair salon.

- 1. Model the hair salon through a stochastic timed automaton  $(\mathcal{E}, \mathcal{X}, \Gamma, p, x_0, F)$ , assuming the salon empty at the opening.
- 2. Compute the probability that the third customer arriving after the opening abandons the hair salon.
- 3. Compute the probability that exactly three men arrive during one hour (the number of women is not specified).

# Exercise 2

Consider the queueing system depicted in the figure, and formed by a server S preceded by a queue with two places  $P_1$  and  $P_2$ . When the queue is full and the server S completes the service, with probability p = 1/4 the customer waiting in  $P_2$  is admitted to the service before the customer waiting in  $P_1$  ("overtaking"). A customer arriving when the queue in full, is not admitted to the system. Assume that the customers arrive according to a Poisson process with rate  $\lambda = 0.1$  arrivals/min, and the service times in S are exponentially distributed with rate  $\mu = 0.2$  services/min, respectively.



- 1. Model the queueing system through a stochastic timed automaton  $(\mathcal{E}, \mathcal{X}, \Gamma, p, x_0, F)$ , assuming the system initially empty.
- 2. Assume that the queue is full and the server S is busy. Compute the probability that the customer waiting in  $P_1$  is overtaken exactly twice before being admitted to the service.
- 3. Assume that the queue is full and the server S is serving a customer who did not overtake. Compute the probability that, after the next event, the server S is serving a customer who did not overtake.
- 4. Determine the probability distribution function of the holding time in a state where the server S is busy and only one customer is waiting.

## Exercise 3

Consider a queueing system formed by a server and a queue with only one place. Customers arrive according to a Poisson process with rate  $\lambda = 1$  arrivals/min, while service times have constant duration equal to  $t_s = 3$  min. The queueing system is initially empty.

1. Compute the probability that the queueing system is empty at time t = 4 min.

## Exercise 4

Consider the queueing system depicted in the figure.



Arriving parts may need preprocessing in  $M_1$  with probability p = 1/3, otherwise they go directly to  $M_2$ . When a part arrives and the corresponding server is not available, the part is rejected. Between  $M_1$  and  $M_2$  there is a buffer with only one place. When  $M_1$  terminates preprocessing of a part and  $M_2$  is busy, the part is moved to the buffer, if it is empty. Otherwise, the part is kept in  $M_1$ , that therefore remains unavailable for a new job until  $M_2$  terminates its job. Parts arrive according to a Poisson process with expected interarrival time equal to 5 min, whereas service times in  $M_1$  and  $M_2$  follow exponential distributions with rates  $\mu_1 = 0.5$  services/min and  $\mu_2 = 0.8$  services/min, respectively.

- 1. Model the queueing system through a stochastic timed automaton  $(\mathcal{E}, \mathcal{X}, \Gamma, p, x_0, F)$ , assuming the system initially empty.
- 2. Assume that  $M_1$  is idle, the buffer is full, and  $M_2$  is busy. Compute the probability that the two parts in the system exit the system before the acceptance of other parts.
- 3. Assume that  $M_1$  is busy, the buffer is empty and  $M_2$  is idle. Compute the expected time to the start of a job in  $M_2$ .
- 4. Compute the probability that the first arriving part needs preprocessing in  $M_1$  and no arriving parts go directly to  $M_2$  while the first is being preprocessed.

Exercise 1

1. The system can be represented as a gueueing system with two servers and no gueueing space:



Definition of state:  $\chi = \begin{bmatrix} \chi_{m} \rightarrow number of male customers \in \{0,1,2\} \\ \chi_{F} \rightarrow number of female customers \in \{0,1,2\} \end{bmatrix}$ State space:  $\chi = \{ \begin{bmatrix} 0 \\ 0 \end{bmatrix}, \begin{bmatrix} 1 \\ 0 \end{bmatrix}, \begin{bmatrix} 0 \\ 1 \end{bmatrix}, \begin{bmatrix} 2 \\ 0 \end{bmatrix}, \begin{bmatrix} 1 \\ 1 \end{bmatrix}, \begin{bmatrix} 0 \\ 2 \end{bmatrix} \} \implies 6$  states Definition of events:  $\xi = \{ a, dm, dF \}$  termination of the service of a female customer arrival termination of the

of a customer

termination of the service of a male customer



 $F_{a}(t)=1-e^{-\lambda t}, t \ge 0$ where  $\lambda = 3 \text{ avrivals/hour}$   $F_{dm}(t)=1-e^{-Mmt}, t \ge 0$ where  $\frac{1}{Mm}=20 \text{ minutes}=\frac{1}{3} \text{ hours}$   $=> M_{M}=3 \text{ services/hour}$   $F_{dF}(t)=1-e^{-MFt}, t\ge 0$ where  $\frac{1}{MF}=45 \text{ minutes}=\frac{3}{4} \text{ hours}$   $=> M_{F}=\frac{4}{3} \text{ services/hour}$ 

2. When the third customer arrives, the state must be one of (3), (1) and (2) => no termination of any service before the third arrival.

Four possible paths:

$$\begin{pmatrix} 0 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 1 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 2 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \end{pmatrix} \implies probability P \cdot \frac{\lambda}{\lambda + \mu_{M}} P \cdot \frac{\lambda}{\lambda + 2\mu_{M}}$$

$$\begin{pmatrix} 0 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 1 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 1 \\ 1 \end{pmatrix} \xrightarrow{\alpha} \implies probability P \cdot \frac{\lambda}{\lambda + \mu_{M}} \cdot \begin{pmatrix} 1 - p \end{pmatrix} \cdot \frac{\lambda}{\lambda + \mu_{M} + \mu_{F}}$$

$$\begin{pmatrix} 0 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 0 \\ 1 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 1 \\ 1 \end{pmatrix} \xrightarrow{\alpha} \implies probability (1 - p) \cdot \frac{\lambda}{\lambda + \mu_{F}} \cdot p \cdot \frac{\lambda}{\lambda + \mu_{H} + \mu_{F}}$$

$$\begin{pmatrix} 0 \\ 0 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 0 \\ 1 \end{pmatrix} \xrightarrow{\alpha} \begin{pmatrix} 0 \\ 2 \end{pmatrix} \xrightarrow{\alpha} \implies probability (1 - p) \cdot \frac{\lambda}{\lambda + \mu_{F}} \cdot p \cdot \frac{\lambda}{\lambda + 2\mu_{F}}$$

$$\Rightarrow probability (1 - p) \cdot \frac{\lambda}{\lambda + \mu_{F}} \cdot (1 - p) \cdot \frac{\lambda}{\lambda + 2\mu_{F}}$$

$$\Rightarrow P(\dots) = \frac{(\lambda p)^{2}}{(\lambda + \mu_{M})(\lambda + 2\mu_{M})} + \frac{\lambda^{2}p(1 - p)}{(\lambda + \mu_{M})(\lambda + \mu_{M} + \mu_{F})} + \frac{\lambda^{2}p(1 - p)}{(\lambda + \mu_{F})(\lambda + \mu_{M} + \mu_{F})} + \frac{[\lambda(1 - p)]^{2}}{(\lambda + \mu_{F})(\lambda + 2\mu_{F})} =$$

$$= \frac{344}{4187} \simeq 0.2898$$

3. Arrivals of male customers occur according to a Poisson process with rate  $\lambda_M = \lambda p$ .

$$\Rightarrow P(N_{Q_{M}}(T)=3) = \frac{(\lambda_{M}T)^{3}}{3!}e^{-\lambda_{M}T} = \frac{(\lambda_{P})^{3}}{6}e^{-\lambda_{P}} \simeq 0.0643$$

$$T=4 \text{ hour}$$

Exercise 2

1. Definition of state: x = number of customers in the system  $\in \{0, 1, 2, 3\}$ 



2. The current state is XK=3.

There are two possible cases:

$$3 \xrightarrow{d}{} 2 \xrightarrow{d}{} 3 \xrightarrow{d}{} 2 \xrightarrow{d}{} 2 \xrightarrow{d}{} 3 \xrightarrow{d}{} 2 \xrightarrow{d}{} 3 \xrightarrow{d}{} 2 \xrightarrow{d}{} 3 \xrightarrow{d}{} probability: p \xrightarrow{\lambda}{} p \xrightarrow{\lambda}{} p \xrightarrow{M}{} p \xrightarrow{\lambda}{} p \xrightarrow{\lambda}$$

(3)

3. The current state is XK=3.

There are two possible cases:

$$3 \xrightarrow{a} 3 \qquad \text{Probability: } \frac{\lambda}{\lambda + \mu}$$
  

$$\overset{\text{d without}}{3 \xrightarrow{\text{over taking}}} 2 \qquad \text{probability: } \frac{\mu}{\lambda + \mu} \cdot (1 - p)$$
  

$$= > P(...) = \frac{\lambda}{\lambda + \mu} + \frac{\mu(1 - p)}{\lambda + \mu} = \frac{5}{6} \simeq 0.8333$$

4. The current state is Xx=2.

The holding time is the time spent by the system in XK=2.

IF we denote by V(2) the holding time, we have that V(2) is the superposition of the residual lifetimes of all events that take the system away from state 2.

=>  $P(V(2) \le t) = 1 - e^{-(\lambda + \mu)t} = 1 - e^{-0.3t}, t > 0.$ 

<u>Remark</u>: a definition of state which takes into account the "type" of the customer being served, leads to a model with more states.





1. The system can be represented as follows:



If we define the state X as the number of customers in the system, the problem is to compute P(X(4)=0).

There are two possible cases.

case 1: there are no arrivals in [0,4]



case 2: there is one arrival in [0,1] and no arrivals in (1,4].



 $= P(X(4)=0) = P(V_{a,1}>4) + P(V_{a,1}\le 1, V_{a,1}+V_{a,2}>4) = \dots = P(N_{a}(4)=0) + P(N_{a}(1)=1)P(N_{a}(3)=0) = 0$   $= e^{-4\lambda} + \lambda e^{-\lambda} \cdot e^{-3\lambda} = e^{-4\lambda} (1+\lambda) \simeq 0.0366$   $\downarrow \lambda = 1 \operatorname{arrival}/\min$ 

5

1. Definition of state:

$$\mathcal{X} = \begin{bmatrix} \chi_{1} & \longrightarrow & M_{1}: idle(o), working(1), blocked(2) \\ \chi_{2} & \longrightarrow & M_{2}: idle(o), working(1) \\ \chi_{3} & \longrightarrow & buffer: empty(o), full(1) \\ \text{State space: } \mathcal{X} = \left\{ \begin{bmatrix} 0 \\ 0 \end{bmatrix}, \begin{bmatrix} 1 \\ 0 \end{bmatrix}, \begin{bmatrix} 0 \\ 0 \end{bmatrix}, \begin{bmatrix} 1 \\ 1 \end{bmatrix}, \begin{bmatrix} 1$$

 $\begin{aligned} &F_{a}(t)=1-e^{-\lambda t}, \ t \ge 0 \quad \text{where } \frac{1}{\lambda}=5 \text{ minutes } => \lambda=\frac{1}{5} \text{ arrivals/min} \\ &F_{d_{1}}(t)=1-e^{-\beta t}, \ t \ge 0 \quad \text{where } M_{1}=\frac{1}{2} \text{ services/min} \\ &F_{d_{2}}(t)=1-e^{-\beta t}, \ t \ge 0 \quad \text{where } \beta_{2}=\frac{4}{5} \text{ services/min} \end{aligned}$ 

2. The current state is  $X_{k} = \begin{bmatrix} 0 \\ 1 \\ 1 \end{bmatrix}$ .

There is only one possible case:

$$\begin{bmatrix} 0\\1\\1 \end{bmatrix} \xrightarrow{d_2} \begin{bmatrix} 0\\1\\0 \end{bmatrix} \xrightarrow{d_2} \begin{bmatrix} 0\\0\\0 \end{bmatrix}$$
(ignore  $Q_{[1-p]}$  (ignore  $Q_{[1-p]}$  => event  $Q_{[1-p]}$  corresponds to a rejected part in state  $\begin{bmatrix} 0\\1\\1 \end{bmatrix}$ ) in state  $\begin{bmatrix} 0\\1\\1 \end{bmatrix}$ ) in state  $\begin{bmatrix} 0\\2\\0 \end{bmatrix}$ ) We are interested only in accepted parts.

=> 
$$P(...) = \frac{M_2}{\lambda p + M_2} \cdot \frac{M_2}{\lambda p + M_2} = \frac{144}{163} \simeq 0.8521$$

3. The current state is  $X_{k} = \begin{bmatrix} 1 \\ 0 \end{bmatrix}$ . It coincides with the expected holding time in state  $\begin{bmatrix} 1 \\ 0 \end{bmatrix}$  $\sum_{k}$ exponential with vale  $\lambda(1-p) + M_1$ 

=> 
$$E[V([:])] = \frac{1}{\lambda(1-p)+\mu_1} = \frac{30}{13} \approx 1.5783$$

4. There is only one possible case:

$$\begin{bmatrix} 0 \\ 0 \end{bmatrix} \xrightarrow{q} \begin{bmatrix} 1 \\ 0 \end{bmatrix} \xrightarrow{d_1} = P(\dots) = P \cdot \frac{M_1}{\lambda(1-p) + M_1} = \frac{5}{19} \simeq 0.2632$$
(ignore  $Q[p]$ 
in stake  $\begin{bmatrix} 1 \\ 0 \end{bmatrix}$ )